



## Instruction Sheet

### Stainless Steel Drip Pan



#### General

This pan is a superior cooking utensil. It is constructed of heavy gauge stainless steel and the hardware is hand-wrought iron.

#### Assembly

The stainless steel drip pan comes fully assembled and ready to operate.

#### Usage

To use, simply place the pan directly under the food after the SpitJack apparatus has been fully assembled (see the user manual for the SpitJack model you are using). After the food has finished cooking, carefully lift the pan and "catch" the food as the spit gets disconnected from the SpitJack.

#### Cooking with the pan

Although the stainless steel used to make the pan is of fairly heavy gauge, it was not designed primarily for cooking. On most high quality pans there are laminates of other metals either on the bottom or on all sides that help conduct heat evenly. Because of the relatively thin layer of metal on the drip pan, be careful, when cooking on a hot flame, that the food does not burn.

#### Maintenance

This pan has heavy-duty construction and is commercial grade in its utility. The only maintenance necessary is to make sure the hardware does not rust. This is best accomplished by occasionally cleaning with a light abrasive (if necessary) and then lightly wiping with a vegetable or mineral oil. Clean this pan as you would any cooking utensil.

## Customer Service

1. Warranty service
  - a. Your SpitJack comes with a one year limited warranty (see below). If during that period you need servicing, repair or new parts, please contact our service department at [service@spitjack.com](mailto:service@spitjack.com) or calling (toll free) 800 755 5509.
2. Post warranty service
  - a. If servicing is needed after the warranty period has expired arrangements can be made for repair of you unit either locally or by sending it back to us. Most parts can be ordered online.
3. Returns
  - a. If you need to return the SpitJack or any of the parts, please call (toll free) 800 755 5509 and you will be given specific instructions. *Note: There are specific packing instructions for each part.*

## Limited Warranty

**LIMITED WARRANTY.** Rasa Incorporated, d/b/a/ SpitJack (the "Company") warrants that (a) its drip pan (the "Product") will perform substantially in accordance with the accompanying written materials for a period of one year from the date of receipt and (b) that the components of the Product is contained will be free from defects in materials and workmanship under normal use and service for a period of one (1) year. In the event applicable law imposes any implied warranties, the implied warranty period is limited to one year (365 days) from the date of receipt. Some jurisdictions do not allow such limitations on duration of an implied warranty, so the above limitation may not apply to you. This warranty is valid only for Product (s) purchased directly from SpitJack or from one of its authorized dealers.

**CUSTOMER REMEDIES.** The Company's and its suppliers' entire liability and your exclusive remedy shall be, at the Company's option, either (a) return of the price paid for the Product, or (b) repair or replacement of the Product that does not meet this Limited Warranty and which is returned to the Company with a copy of your receipt. This Limited Warranty is void if failure of the Product has resulted from accident, abuse, or misapplication. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer.

**NO OTHER WARRANTIES.** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY AND ITS SUPPLIERS DISCLAIM ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH REGARD TO THE PRODUCT AND ANY RELATED OR ACCOMPANYING WRITTEN MATERIALS. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

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